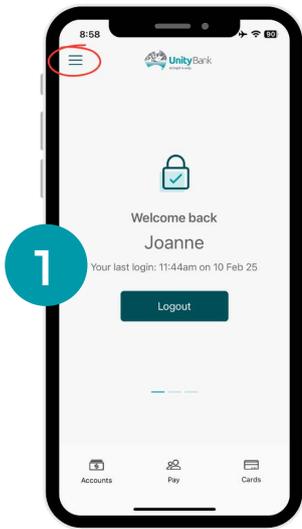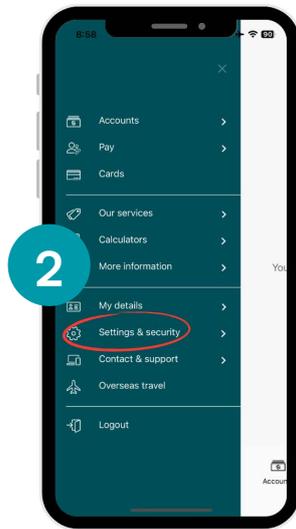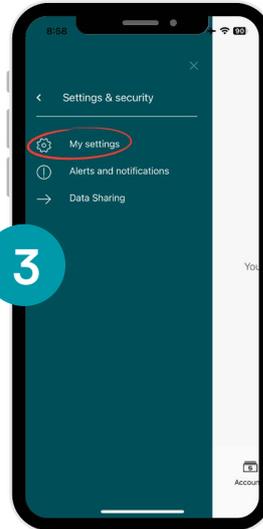# How to de-register your device in the Unity Bank or Reliance Bank app
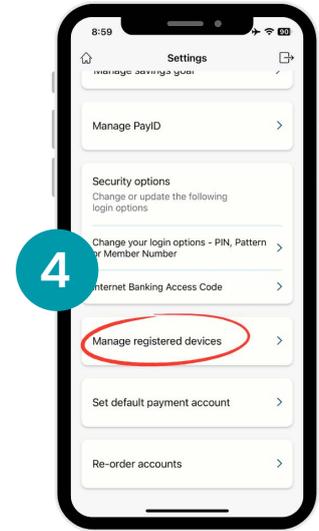
1 log into the banking app as usual and select the menu located in the top left of your screen.
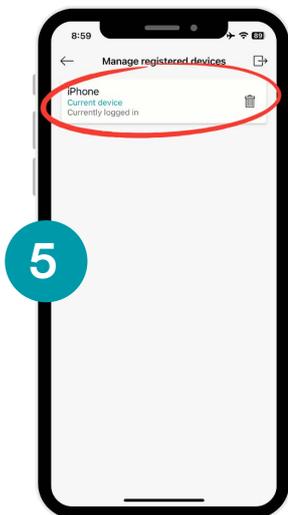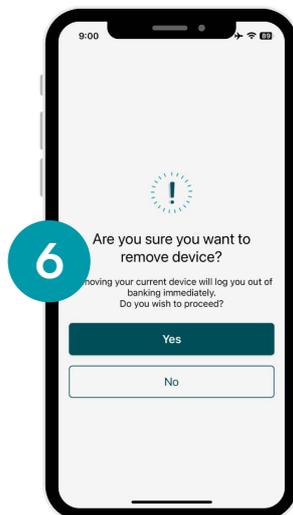
2 Select "Settings & security" from the menu.

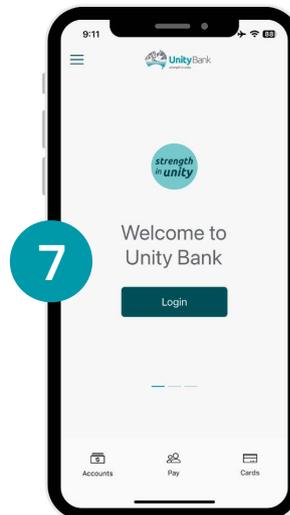**3** From the Settings & Security tab select "My settings".

4 Scroll to the bottom and select "Manage registered devices".

5 Select the bin icon to remove the device you wish to de-register.

6 Select "Yes" to remove your device. This will log you out of the app immediately.

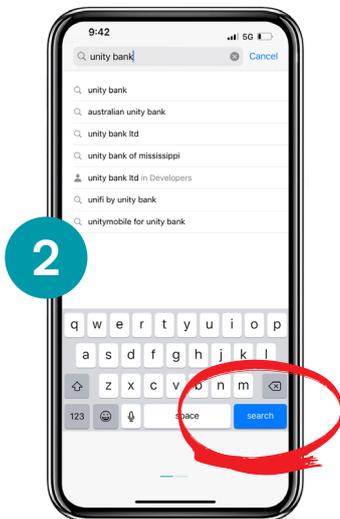**7** You will be redirected back to the welcome screen.

Alternatively, you can delete the app and re-install it from the App Store or Google Play.

Unity Bank

Unity Bank

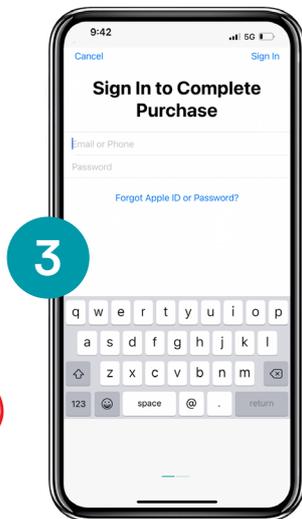# How to download and use the Unity Bank or Reliance Bank app

To follow this guide on downloading the Unity Bank or Reliance Bank app you will need to know your Member number and Internet Banking password.
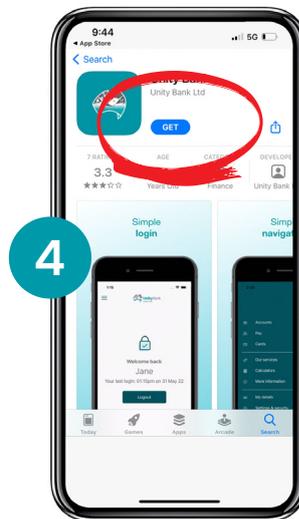
1 First, you will need a smart phone to download the app. Open either App Store or Google Play. If you already have the app, jump to step 5.

GET IT ON Google Play

Download on the App Store

2 Tap the bottom right corner to search for the Unity Bank app or the Reliance Bank app.
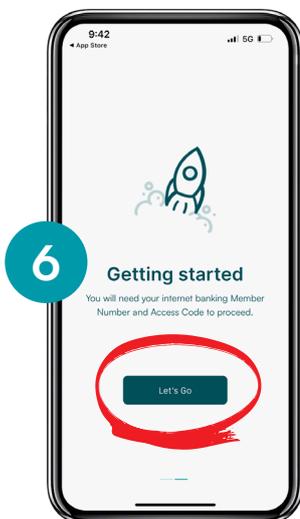
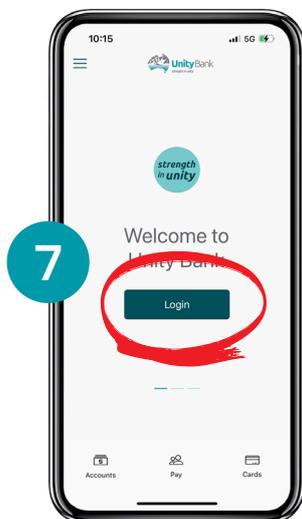**3** Tap "Get" to download, you might be asked to enter your Apple ID or Google ID log in details.
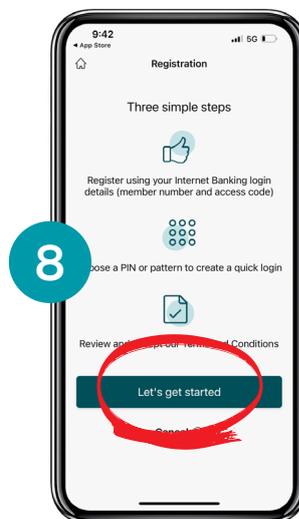
4 Select "Get".

5 Once the app is downloaded open it and the Welcome home screen will appear.

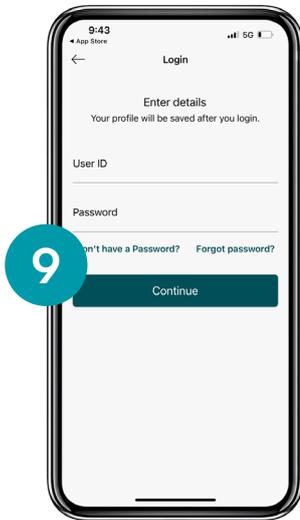**6** Swipe left "Getting started" screen will appear tap "Let's Go".
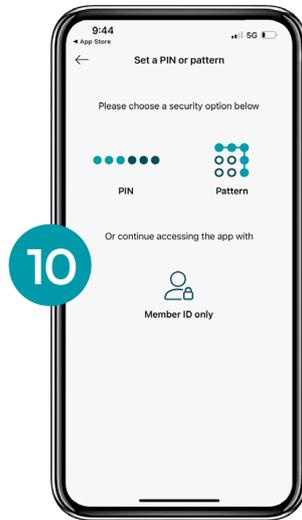
7 Click "Login".
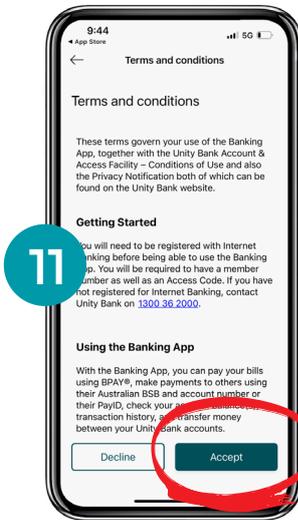
8 Click "Let's get started".

How to download and use the Unity Bank or Reliance Bank app

9 Enter your UserID which will be your new member number. **Your existing password will still work**.

10 For extra security measures, you can choose a PIN or a pattern to login.

11 Terms and conditions will appear, read through these and select "Accept" to continue.

12 You'll be asked if you'd like to set up a login with Face ID. If you select "Yes" a warning message will display.

13 You will be asked to provide consent for Unity Bank to use Face ID.

If you are having trouble,Contact us on 1300 36 2000 (Unity Bank) or 13 24 40 (Reliance Bank) from 8am to 7pm AEST.

Unity Bank