

# Advantage Home Loan (L34)

## Target Market Determination

This Target Market Determination (TMD) is required under section 994B of the Corporations Act 2001 (Cth). It sets out the target market for the product, triggers to review the target market and how the product is distributed.

This document is not a Product Disclosure Statement (PDS) and is not a summary of the product features or substitute for the product's terms and conditions or other disclosure documents. This TMD does not consider any person's individual objectives, financial situation or needs.

Issuer	G&C Mutual Bank Limited, ABN 72 087 650 637, AFSL & Australian Credit Licence 238311		
Effective Date	7 March 2025	Next Review Date	7 March 2027
Target Market	Description of Target Market		
	Retail customers who: <ul style="list-style-type: none"><li>are seeking a loan to purchase or refinance an owner-occupied or investment property</li><li>are willing and able to offer a first registered mortgage over real property as security for the loan</li></ul>		
	Description of Product, including key attributes		
	This is a home loan with a number of key attributes: <ul style="list-style-type: none"><li>no minimum loan amount</li><li>maximum Loan-to-Value Ratio (LVR) of 80% without Lenders Mortgage Insurance (LMI), maximum of 95% with LMI for owner-occupied, maximum of 90% with LMI for investment</li><li>loan terms of up to 30 years</li><li>variable interest rate</li><li>principal and interest or interest only repayment type</li><li>repayment frequency for principal and interest can be weekly, fortnightly or monthly, for interest only repayment frequency is monthly</li><li>ability to make unlimited extra repayments</li><li>ability to split loan with another loan product</li><li>a redraw facility</li><li>flexibility of an optional 100% mortgage offset account</li><li>no establishment fee or monthly service fees</li></ul>		
	Additional features, fees, charges, or conditions other than those displayed in this document may be available or applicable. This document must be read together with the Account and Access Facilities Terms and Conditions, Summary of Account and Access Facilities, Fees and Charges Schedule and Interest Rate Schedule.		
Suitability, Needs, Objectives and Financial Situation			
The following considerations relate specifically to those wanting to purchase an owner occupied or investment property <u>without an offset facility</u> . The <u>crosses indicate</u> where the product is <u>not suitable</u> for retail customers.			

	Seek a long-term loan for the purchase or refinance of a residential owner-occupied or investment property (loan terms up to 30 years)	✓
	Prioritise a lower interest rate and no monthly or ongoing fees over features such as an offset account	✓
	Comfortable that minimum repayment amounts may change or the interest payable over the term of the loan may fluctuate due to changes in the interest rate	✓
	Want the flexibility to pay down the loan faster without additional fees or penalties, and to access those extra repayments if needed	✓
	Have limited savings for a deposit	✓
	Require a fixed rate to allow certainty of minimum repayments for a specified period	✗
	Cannot meet the product and credit assessment requirements	✗
	<b>Suitability, Needs, Objectives and Financial Situation</b>	
	Further to the above, when an <u>optional offset account is taken out</u> with this product, the following considerations should also be taken into account. The crosses indicate where the product is not suitable for retail customers.	
	Prioritise no monthly fees and access to features such as an offset account over a lower interest rate	✓
	Prefer the convenience of accessing any additional funds from a linked transaction account	✓
	Prioritise a lower interest rate over features such as an offset account	✗
<b>Distribution Conditions</b>	<p>This product is designed to be distributed through the following channels:</p> <ul style="list-style-type: none"> <li>▪ online through our website</li> <li>▪ online through relevant third-party comparison sites</li> <li>▪ targeted advertising</li> <li>▪ by phone or email through our Contact Centre</li> <li>▪ our team of mobile lenders</li> <li>▪ accredited mortgage brokers</li> <li>▪ in person through our Service Centres</li> </ul> <p>This product can only be issued to those who are eligible and meet the minimum account criteria. All applicants must be:</p> <ul style="list-style-type: none"> <li>▪ aged 18 years or older</li> <li>▪ a permanent resident of Australia; and</li> <li>▪ able to meet our identity verification requirements</li> <li>▪ able to meet the credit assessment criteria for the product including sufficient income to service the loan repayments</li> </ul> <p>Only representatives who have the appropriate levels of authority may advise on and distribute this product. They will have been trained on this product and in particular, the target market and relevant acceptance criteria.</p> <p>All distribution channels are subject to appropriate controls and/or monitoring.</p>	

**Reviewing this Target Market Determination**

The initial review of this document is within 12 months of product launch. Periodic reviews will be completed every 24 months from the last review.

We may also review this TMD sooner if any of the below review triggers occur, or if an event or circumstance has occurred that would reasonably suggest that the TMD may no longer be appropriate:

Review Trigger	Description
Customer Trends	<p>Trends in customer outcomes that are significantly inconsistent with the intended product performance that reasonably suggests the TMD is no longer appropriate including:</p> <ul style="list-style-type: none"> <li>number of accounts that customers opt to close shortly after the product is issued;</li> <li>number of accounts that appear inactive shortly after the product is issued; and</li> <li>unexpected changes in sales trends</li> </ul>
Complaints	<p>Unexpected trends in complaints received from customers in relation to the use of the product including the understanding of risks, conditions suitability and/or key attributes.</p>
Incidents and breaches	<p>Where deficiencies are identified in the products' design, distribution or disclosure documentation as a result of incidents related to potential breaches of legal or regulatory obligations.</p>
Material product or distribution channel change	<p>Where material changes are made to the products' key attributes or terms and conditions through any of the distribution channels including but not limited to:</p> <ul style="list-style-type: none"> <li>Adding, removing or changing a key attribute</li> <li>A material pricing change to the associated fees and/ or charges which impacts the overall value proposition</li> <li>A change in our acceptance criteria that impacts on the suitability of the product for the target market;</li> <li>A substantial change to the distribution strategy or channel(s) of the product.</li> </ul>
External events	<ul style="list-style-type: none"> <li>There is a change in law or its application, a change in relevant industry code, an AFCA determination, a court decision, or ASIC or other regulatory guidance or action that materially affects the product.</li> <li>Significant change in economic and market conditions.</li> <li>Notification from ASIC requiring immediate stop of distribution.</li> </ul>

**Reporting**

We will collect and record details of:

- Product related complaints received each month from customers or distributors.
- Any significant dealing which is not consistent with this TMD. Reporting must be within 10 business days of becoming aware of any such dealing.